

Security Questions added to DOI Learn

Beginning on April 1, 2015, when you log in to DOI Learn you will be required to perform a one-time task to set up Security Questions. You will be required to provide answers to two questions.

Security Questions

i Security questions are an alternative option for resetting a forgotten password. Once these questions and answers are saved, you can answer a randomly selected question if you need to reset your password or request that a new password be emailed to you. Enter the desired values and click **Update** to save your changes and continue with the login process. Answering these questions is recommended. But if you choose not to answer them at this time, click **Skip** to continue. Click **Exit** to return to your login page.

* Required Field.

Personal Security Questions

*Question :

*Answer :

*Question :

*Answer :

Select a question and type in the appropriate answer for both question fields.

Be sure to click UPDATE in the lower right corner.

i Select how you want to reset your password

Note: * Required Fields.

Password Form:

Reset By ☐ Send by email
☒ Answer security question

What is your mother's middle name?

[Back to Login page.](#)

If you require a password reset after you have set up your Security Questions, you can choose to answer a Security question as an alternative means to gain access to DOI Learn.

i Please enter your new password and confirm that password below to update your account

Warning:
It is recommended to complete the password reset. If you return to the login page you will not be able to login if you do not select your new password here

*New Password:

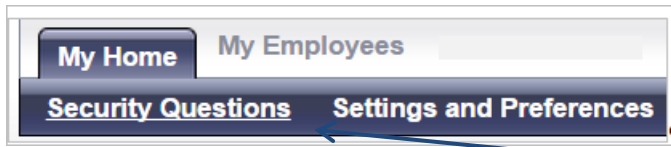
*New Password (Confirm):

All passwords (except auto-generated passwords) must follow these rules:

- At least 12 characters in length, with a maximum of 64 characters.
- At least 1 numbers
- At least 1 punctuations
- At least 1 capital letters
- At least 1 lowercase letters

Once a correct response to the Security question is provided, the system will prompt you to reset your password. Create a new password and the system will permit access. *Note: You cannot reuse a previously used password

A color theme change has been made to the DOI Learn interface along with the Security changes. You will notice greys and blues have replaced the somewhat cartoonish bright blues and yellows of the past.



If you wish to review your Security Questions after initial setup, you can do so by clicking the Security Questions link in the upper menu bar area of DOI Learn.

We hope you find the addition of these security questions helpful if you forget your password in the future.

The DOI Learn Program Office
www.doi.gov/doilearn